

1-800-633-4766

December 12, 2012

Anthony Mann President EJ Electric 419 South Cherry Street Wallingford, CT 06492

Dear Mr. Mann,

Super Storm Sandy had a devastating impact on millions of our customers in New Jersey, Pennsylvania, Ohio, West Virginia and Maryland. It created unique and unprecedented challenges in trying to restore power as quickly as possible. As the leadership within FirstEnergy's Supply Chain, we wanted to reach out and thank you for your outstanding support and exceptional customer service during this trying time.

Your continued dedication to FirstEnergy and our customers has been continually reaffirmed by your help in Hurricane Irene, Snowmaggedon, Derecho and now Sandy (aka Frankenstorm). Because of your team's efforts, we were able to operate over a dozen staging sites spread across our territory and kept them stocked with materials necessary for quick storm restoration. Without your diligence and dedication to the cause, we could have been short crews and/or material.

We really appreciate the trust we can place in you and even more appreciate the partnership we've forged in order to meet the challenges of these storms and natural disasters. We look forward to your continued support and again thank you and your employees who worked to help us restore power to our customers.

With sincere appreciation,

Gary Benz Vice President SC Bill Wolfe Director EDSC

Bill Wolfe

John G. Nauer Manger EDSC